## Download the MyChart App

Download the Zoom App

Apple iOS



Android OS

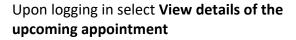


Apple iOS



Android OS



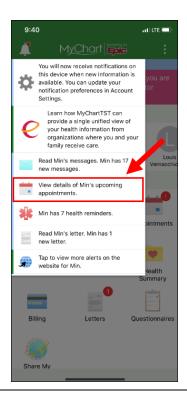


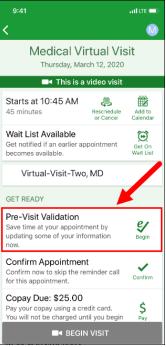
Click **Pre-Visit Validation** in the **Medical Virtual Visit** appointment window

Patient related information includes **Personal** and **Insurance Information**, **Medications**, and **Allergies** 

**Update** and **Confirm** all patient related information

Clicking **Confirm this information is correct** followed by **Next** will move you to the next section of items to be reviewed





9:43 .111 LTE 💷 (
Pre-Visit Validation Finish Later
s 🛋 🗶
Medications Allergies Sign Documents
Please review and address the following documents.
MyChart Virtual Visit Consent
REVIEW AND SIGN
Once this step is completed.
SUBMIT
BACK
FINISH LATER

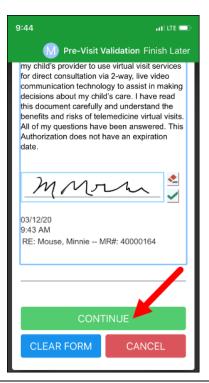
Click Review and Sign

The **PPOC Consent** form will open

Scroll to the bottom of the page and click **Draw to Sign** 

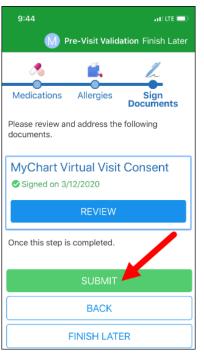
9:43 .11 LTE 💷 )
😡 Pre-Visit Validation Finish Later
my child's provider to use virtual visit services for direct consultation via 2-way, live video communication technology to assist in making decisions about my child's care. I have read this document carefully and understand the benefits and risks of telemedicine virtual visits. All of my questions have been answered. This Authorization does not have an expiration date.
9:43 AM RE: Mouse, Minnie MR#: 40000164
CONTINUE
CLEAR FORM CANCEL

## Sign the Consent and click Continue



Once all **Pre-Visit Validation** steps are complete click **Submit** 

A new window will open stating information completed during **Pre-Visit Validation** has been submitted and is now on file.



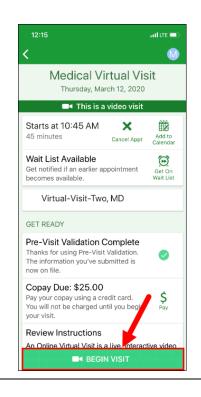
Starting a **Medical Virtual Visit** will only be allowed after **Pre-Visit Validation** has been completed and within 15 minutes of the scheduled visit

Proxys of patients **under 13** years of age will log in to the **MyChart** app

Patients **over 13** years of age will log in as themselves to the **MyChart** app

Upon logging in select **Begin patient's** appointment

Click Begin Visit



The MyChart app will minimize and the user will be directed to the Zoom page

In the pop-up Open this page in "Zoom"? click Open

From the audio pop-up select either **Call using Internet Audio** or **Dial In** make sure to **Unmute** and **Start Video**